

CB CAR HIRE

TERMS & CONDITIONS

TERMS & CONDITIONS: MALTA

INCLUSIONS

Unlimited Mileage
Collision Damage Waiver (CDW)
Theft Waiver (THW)
Third Party Liability (TPL)
VAT

DRIVER'S AGE

The minimum driver's age is 21 years and the maximum is driver's age is 75 years.

A "young driver's surcharge" of €7 per day will apply for all drivers aged from 21 years to 24 years of age.

The maximum charge for the "young driver's surcharge" is 70€.

A "senior driver's surcharge" of €7 per day will apply for drivers aged 70 years to 75 years.

The maximum charge for the "senior driver's surcharge" is 70€.

DRIVER'S LICENSE

- Customers have to be in possession of a valid driving license issued at least 2 years prior to the pick-up date.

In addition, a valid ID card or passport will be requested at the time of pick-up.

Licenses from the issuing country are required.

- Valid driving licenses issued within the European Community, United Kingdom of Great Britain and N. Ireland, Norway, Iceland, Switzerland, Liechtenstein, USA, Canada, Australia will be accepted.

- **All other National driving licenses must be presented together with a valid International Driver's Permit, (IDP).**

- In the event that the customer's driver's license is not in English, an IDP, (International driving permit), is required.

PAYMENT POLICY

Rental Payment Methods: Cash, Visa, MasterCard, Debit Cards.

Deposit Payment Methods: Only Credit Cards – (VISA OR MASTERCARD), in the name of the main driver.

Not accepted: Pre-paid cards, Laser, American Express, Maestro, Electron, Switch and **Virtual** cards.

A valid credit card **for at least 3 months** in the name of the main driver of the booking must be presented as guarantee for the rental.

In the event that a valid bank card is not presented, or sufficient funds are not available on the credit card, the local agent may refuse to release the vehicle.

DEPOSIT

A deposit will be blocked on the customer's credit card until the end of the rental period, (pre-authorization).

If the credit card is not valid, or there are not sufficient funds in the account, the supplier may refuse to release the vehicle.

In case the rental period is more than 20 days, the deposit amount may be charged and not blocked until the end of the rental period.

The deposit (pre-authorization) is always released by the bank directly within 30 days from inception date of the rental.

Deposit Payment Methods:

Only credit cards, (Visa, MasterCard), in the name of the main driver.

***Debit/Revolut Cards are ONLY accept when client purchases the FDW insurance. This can be purchased on collection when collecting your vehicle. This way you don't need a credit card.**

BOOKING EXTRAS

2 nd + ADDITIONAL DRIVER(S)	(7,00€ /DAY)
BABY / CHILD / TODDLER SEAT	(10,00€ /DAY)
GPS SERVICES	(10,00€ /DAY)
OOH SERVICE: PICK-UP	(30.00€)
OOH SERVICE: DROP-OFF	(30.00€)
PUBLIC HOLIDAYS	(30.00€)

GRACE PERIOD

Grace Period – Pick up: 60 minutes (1 hour).

After this period has lapsed, the booking is considered as a “no- show”.

In case of delays the customers have to contact in advance: reservation@rentacarmalta.eu or call +00356 9910 0340 or +00356 9949 9507.

Grace Period – Drop-OFF: 60 minutes (1 hour)

If the vehicle is returned later than the specified time on the rental voucher, or as arranged directly with the rental agent on arrival, a charge of €70.00 will apply.

INSURANCE COVERAGE

Collision Damage Waiver (CDW)

CDW is included in the rental amount.

Collision damage waiver reduces the customer’s damage responsibility to the excess/ deductible amount.

The excess amount of CDW will depends on the vehicle groups:

The maximum excess amount for the “mini” vehicle groups is **€1450**.

The maximum excess amount for the “economy”, (4-5 door), vehicle groups is **€1650**.

The maximum excess amount for “Compact”, “Intermediate” and “full size wagon”, (manual & automatic), groups are **€1850** – 2500€.

The maximum excess amount for “full size van” and “premium vehicle” groups is €3000.

Theft Waiver (THW)

It is included in the rental amount.

Collision damage waiver reduces the customer’s damage responsibility to the excess/ deductible amount.

The excess amount of CDW will depends on the vehicle groups:

The maximum excess amount for the “mini” vehicle groups is **€1450**.

The maximum excess amount for the “economy”, (4-5 door), vehicle groups is **€1650**.
The maximum excess amount for “Compact”, “Intermediate” and “full size wagon”, (manual & automatic), groups are **€1850** – 2500€.
The maximum excess amount for “full size van” and “premium vehicle” groups is €3000.

Third Party Liability Insurance (TPL)

TPL is included in the rental amount.
Insurance coverage for the vehicle that is rented includes Third Party Liability with a maximum cover for personal injuries and material damages, (max. 1,200,000€).

INSURANCE EXCLUSIONS

C.D.W. Additional Insurance do not cover costs incurred from the following:

- Damages caused from driving under the influence of alcohol or drugs.
- Costs incurred from parking tickets and fines from the local authorities.
- Damages derived from an accident that was caused due to violation of the traffic code or the commission of conduct.
- Mechanical damages caused by using wrong fuel.
- Damages cause due to inappropriate driving or negligence from the main driver or from any authorized driver stated in the rental agreement.
- Damages caused from driving in unpaved or non-asphalt roads.
- Damages caused while driving inside parking areas.
- Damages caused while the vehicle is parked in a non-allowed parked area.
- Theft of the vehicle with the keys are still in the ignition.
- Damages caused outside of Malta and in Gozo island, in case the vehicle has been transported there without the consent of the rental station.
- Damages caused from natural events, rock fall, acts of vandalism or terrorism.
- Lost keys and damage to the car locks.
- Loss of the registration plates. Customer will be charged for the “loss of usage”.
- Damages to child seats, baby seats, upholstery, roof and interior of the car.

In case of accident or breakdown procedure-theft:

The customer must contact the police immediately and report the incident, fill-in and sign the accident report. In addition, the local rental desk must be contacted. The insurance coverage does not relieve the client in case of partial theft or damage caused by attempted theft. Excess amount applies.

An accident administration fee of €85 will apply.

EXCESS REDUCTION

In the event of an accident, Super Collision Damage Waiver, (SCDW), reduces the excess amount into a smaller amount.

Prices vary depending on the rental duration/drivers age/car-group.

The cost for SCDW Insurance starts from €12 per day and deposit varies from **€400 to €750**

SCDW is optional and can be purchased locally, directly from the rental desk.

For more information please inquire directly at the rental desk.

FUEL POLICY

FUEL POLICY: "Same to Same"

You have to return the vehicle with same fuel amount as it was supplied to you at the time of pickup. In case of less fuel missing fuel will be charged on your return. Fuel charges are payable at the rental desk unless otherwise stated. Supplier's fuel policies change from time to time, please confirm at rental counter.

VAT

Vat is included in the rental prices.

FERRY TRAVEL

Ferry travel is only allowed to travel to/from Gozo island.

FLIGHT NUMBER

Customers are kindly asked to always provide in advance their arrival flight number, so that the local agent can track the flight, stay informed of possible flight delays and better locate the customers upon arrival.

ADDITIONAL FEES

Airport fee, (€25 inc. VAT), is not included in the rental amount.

Fine administration fee: Customer is responsible to pay all fines. For any fines paid through the supplier, the customers will be responsible to pay an extra administration fee **of €35.00** (including VAT). Traffic fines can be paid at any local Council office, or online at <http://www.les.gov.mt>.

CVA, (Congestion fee for Valletta), admin fee of **€15.00** plus CVA Charge will apply.

The CVA cost depends on how long the customers choose to stay in Valletta.

The charge starts from 0,82€ for the first hour, up to 8€ per day.

If the vehicles are returned with excessive dirt/sand/body lotions etc., a cleaning fee of €70.00 will be charged.

All cars are non-smoking.

Penalty for smoking inside the vehicles is €50.00.

DELIVERY AND SPECIAL COLLECTION

Delivery service for pick-up and special collection service is not available.

EXTENSION OF RENTAL

Clients should contact the rental desk directly, as the extension will be charged locally, with a new rental agreement to be signed at the time of the extension request.